

A 2006-2007 DIRECTORY OF GEAUGA COUNTY  
RESOURCES FOR ADULTS 60 AND OLDER  
**Senior Services Directory**



DONATED BY:

**The Geauga Times  
COURIER**



**United Way Services  
of Geauga County**

## HOW TO USE THIS GUIDE

Older adults may have a need for many services such as health care, help finding housing, home-delivered meals, legal or tax assistance and other services. We hope this guide will help you find these services and more.

- Call the phone numbers listed next to or under the services you need.
- Ask for information about the services and how to receive them.
- When you call, it is a good idea to have information such as what township you live in and your income sources and amounts in front of you. It would also be good to have paper and a pen or pencil to write down what the agencies tell you.
- Some entries in this guide will direct you to helpful Web sites. If you do not have a computer, your local library may be able to help you use one free of charge.

If you need something you can't find in this guide, call United Way's 211/First Call For Help, a free program that will provide you with information 24 hours a day, every day. We list all kinds of services, not just those for emergencies, and we're glad to help you. **Just dial 2-1-1.**



The listings in this directory are based on information supplied by agency representatives. Inclusion in this directory does not imply endorsement nor does exclusion imply disapproval. Every effort has been made to supply complete and accurate information; however, United Way's 211/First Call For Help makes no representation with respect to the accuracy and completeness of the contents of this directory and specifically disclaims any implied responsibility for the accuracy of the information provided, and shall in no event be held liable for any loss or damage. No part of this publication may be reproduced by any means without prior written permission of United Way's 211/First Call For Help.

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## AARP – CAREGIVER SUPPORT

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### AARP

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For those 50 or older . . . . . (888) 687-2277  
[www.aarp.org](http://www.aarp.org)

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### ADULT DAY CARE LISTINGS

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211/First Call For Help (for a referral) . . . . . dial 211  
or . . . . . (440) 285-3194  
Referral to nonprofit/government agencies  
Western Reserve Area Agency on Aging . . . . . (216) 621-8010

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### BENEFITS SCREENING

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211/First Call For Help  
Senior Information and Assistance . . . . . dial 211  
or . . . . . (440) 285-3194  
[www.benefitscheckup.org](http://www.benefitscheckup.org)

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### CAREGIVER SUPPORT

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#### **Grandparents Raising Grandchildren/Kinship Caregivers**

*Older adults who care for or have custody of young children.*

Support group referrals

Geauga County Job and Family Services

Kinship Navigator Program . . . . . (440) 285-9141 x102

Geauga County Dept. on Aging . . . . . (440) 279-2130

Fairhill Center – Care and Caregiving Center. . . . . (216) 421-1350

#### **Family Caregivers**

*Family members or other individuals who care for older adults.*

Fairhill Center – Care and Caregiving Center . . . . . (216) 421-1350

U.S. Dept. of Labor

Family and Medical Leave Act . . . . . (216) 357-5400

[www.dol.gov/esa](http://www.dol.gov/esa)

Western Reserve Area Agency on Aging. . . . . (216) 621-8010

Family Caregiver Support Program

(information, linkage, respite care and care planning)

**COMPLAINTS**

**Government Services**

Geauga County Services:

Geauga County Commissioners . . . . . (440) 279-1660

Ombudsman Regional Office . . . . . (216) 696-2710

**Nursing Homes/Assisted Living/Adult Care Homes**

Long Term Care Ombudsman . . . . . (800) 365-3112

**Purchases**

Better Business Bureau . . . . . (800) 233-0361

[www.clevelandbbb.org](http://www.clevelandbbb.org)

Office of the Ohio Attorney General

Consumer Protection Section . . . . . (800) 282-0515

[www.ag.state.oh.us](http://www.ag.state.oh.us)

**Utilities**

*For complaints about your utility service, please contact the customer relations/customer service department of your utility provider (listed on page 16). If the complaint is not resolved to your satisfaction, you may contact the following organizations:*

Public Utilities Commission of Ohio . . . . . (800) 686-7826

(All suppliers except oil and propane companies)

State of Ohio – Consumers’ Counsel (OCC) . . . . . (877) 742-5622

**Need help? Want to help?**

When you don’t know where to turn...



Or call 440-285-3194  
Toll-Free 888-386-3194  
24 HOURS A DAY – EVERY DAY

Free and confidential information and referral to health and human services in Geauga County

**PROGRAMS INCLUDE:**

- Information and Referral
- Emergency Financial Assistance
- Senior Information Line
- Geauga Hunger Task Force
- Senior Discretionary Fund
- Home-Delivered Meals (Under Age 60 Only)
- Volunteer Center

## EDUCATION - EMPLOYMENT

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### EDUCATION

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*Many schools, colleges and municipalities offer classes for credit or personal enrichment. Some are free to persons 60 and older. Call your local board of education, city hall (see listing on page 18), senior center or any of the following:*

Baldwin-Wallace College	
Institute for Learning in Retirement . . . . .	(440) 826-3188
Case Western Reserve University	
Senior Scholars . . . . .	(216) 368-2090
Cleveland State University	
Project 60 . . . . .	(216) 687-3561
Cuyahoga Community College	
Senior Adult Education . . . . .	(216) 987-2274
Fairhill Center	
Lifelong Learning and Development Center . . . . .	(216) 421-1350
Lakeland Community College	
Senior Adult Education . . . . .	(800) 589-8520
Laura and Alvin Siegal College of Judaic Studies	
Senior Learning – Fridays at the College . . . . .	(216) 464-4050
Notre Dame College Senior Growth Program . . . . .	(216) 373-1680
Ursuline College Lifelong Learning . . . . .	(440) 646-8118

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### EMPLOYMENT

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*The following programs assist low-income, older workers in finding temporary, part-time or full-time jobs:*

AARP	
Senior Community Service	
Employment Program . . . . .	(216) 881-1155
Geauga County Job and Family Services	
Workplace Program . . . . .	(800) 209-7590
Mature Services, Inc.	
Senior Employment Center . . . . .	(800) 472-8832

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**FOOD**

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**Food Stamps**

Geauga County Job and Family Services . . . . . (440) 285-9141

**Other**

*Home-delivered, community and holiday meals; hunger centers.*

211/First Call For Help (for a referral) . . . . . dial 211  
or . . . . . (440) 285-3194

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**FUNERAL/BURIAL SERVICES**

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*For bereavement help, please see the Counseling/Support Group section on page 5.*

**Callistian Guild**

(burial for Catholics without resources) . . . . . (216) 641-7575

Each township in Geauga County provides this service

(burial for those without resources)

For township information . . . . . dial 211  
or . . . . . (440) 285-3194

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**GOLDEN BUCKEYE CARDS**

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*The Golden Buckeye Card allows seniors to receive discounts on meals, entertainment, prescriptions, merchandise and services at selected providers throughout the State. Ohio residents who hold a current Ohio Driver's License or State ID Card will automatically receive a free card by mail in the month of their 60th birthday. If you have not received a card, or need a replacement, call the number below for assistance or apply at a participating public library or senior center. Take proof of your age, such as a driver's license or birth certificate. An optional Medicare-approved drug discount card is also available for an annual fee.*

www.goldenbuckeye.com . . . . . (866) 301-6446

## HEALTH/MENTAL HEALTH CONCERNS

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### HEALTH/MENTAL HEALTH CONCERNS

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#### Abuse/Neglect of Older Adults

*See back cover for listings*

#### Alcohol and Other Drug Addiction Treatment

211/First Call For Help (for a referral) . . . . . dial 211  
or . . . . . (440) 285-3194

Lake Geauga Center on Alcoholism

and Drug Abuse. . . . . (440) 285-9119

Ravenwood Mental Health Center. . . . . (440) 285-3568

#### Blood Pressure, Diabetes and Other Screenings

211/First Call For Help (for a referral) . . . . . dial 211  
or . . . . . (440) 285-3194

#### Counseling/Support Groups

211/First Call For Help (for a referral) . . . . . dial 211  
or . . . . . (440) 285-3194

#### Dental Care

Case Western Reserve University

(no new patients accepted in May) . . . . . (216) 368-3200

Dental Options Program

(service linkage for low-income persons) . . . . . (888) 765-6789

Free Clinic of Greater Cleveland

(emergency extractions only). . . . . (216) 721-4010

Greater Cleveland Dental Society (referrals) . . . . . (440) 717-1891

#### Eye Care

Cleveland Sight Center . . . . . (216) 791-8118

(low-vision services/services for the blind;  
does NOT provide general eye care services)

Lions Eye Clinic/St. Vincent . . . . . (216) 363-2523

MetroHealth . . . . . (216) 778-5830

Prevent Blindness Ohio. . . . . (440) 842-1284

#### Flu Shots

211/First Call For Help (for a referral) . . . . . dial 211  
or . . . . . (440) 285-3194

Gauga County General Health District . . . . . (440) 279-1900

## HEALTH/MENTAL HEALTH CONCERNS

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### HEALTH/MENTAL HEALTH CONCERNS cont'd

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#### **Geriatric Assessment**

*These outpatient programs assess the mental and physical health of older adults and recommend a plan of care.*

Catholic Charities of Geauga County . . . . .	(440) 285-3537
Cleveland Clinic Main Campus . . . . .	(216) 444-8091
MetroHealth Medical Center . . . . .	(216) 778-8788
University Foley ElderHealth Center . . . . .	(216) 844-6300
Visiting Nurse Assn. . . . .	(216) 931-1333

#### **Health Information**

Academy of Medicine – Tel-Med (recorded) . . . . .	(216) 520-0200
AIDS Taskforce . . . . .	(216) 621-0766
Alzheimer’s Assn. – Area Office . . . . .	(216) 721-8457
American Cancer Society . . . . .	(800) 289-8384
American Diabetes Assn. . . . .	(888) 342-2383
American Heart Assn. . . . .	(216) 791-7500
Arthritis Foundation . . . . .	(800) 245-2275 x114
Cleveland Clinic Nurse on Call . . . . .	(800) 801-2273
Diabetes Assn. . . . .	(216) 591-0800
MetroHealth Line . . . . .	(216) 778-7878

#### **Hearing Services**

*Contact your doctor, local hospital or the agency below.*

Cleveland Hearing and Speech Center . . . . .	(216) 231-8787
Society for Rehabilitation . . . . .	(800) 344-3159

#### **Home Health Services**

211/First Call For Help (for a referral) . . . . .	dial 211
or . . . . .	(440) 285-3194
(referral to nonprofit/government services)	
Western Reserve Area Agency on Aging . . . . .	(216) 621-0303
(list of home providers and PASSPORT assessment)	

## HEALTH/MENTAL HEALTH CONCERNS

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### HEALTH/MENTAL HEALTH CONCERNS cont'd

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#### Hospice Care (care for the terminally ill)

*You also may ask your doctor or local hospital for assistance.*

Holy Family Home (cancer) . . . . .	(440) 885-3100
Hospice of the Western Reserve . . . . .	(216) 383-2222
Montefiore . . . . .	(216) 910-2500
Parkside Care Corporation . . . . .	(440) 286-2273
Visiting Nurse Assn. . . . .	(216) 931-1450

#### Medical Equipment

211/First Call For Help (for a referral) . . . . .	dial 211
or . . . . .	(440) 285-3194
(referral to nonprofit/government services)	
Western Reserve Area Agency on Aging . . . . .	(216) 621-8010
(list of medical equipment providers)	

#### Mental Health Emergencies

COPEline . . . . .	(888) 285-5665
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#### ***Geauga Seniors in Crisis...***

*Between 1994 and 2004, 41.25% of all ruled suicides committed in Geauga County were individuals over the age of 50, with the majority of those cases involving male victims. There is help.*

*If you know someone in crisis, call 211/First Call For Help.*

#### Personal Care

*Bathing, grooming and other personal hygiene assistance.*

Benjamin Rose (ask for intake) . . . . .	(216) 791-8000
Jewish Family Services Assn. . . . .	(216) 378-8660
Parkside Care Corporation . . . . .	(440) 286-2273
Visiting Nurse Assn. . . . .	(216) 931-1400
Western Reserve Area Agency on Aging PASSPORT Program . . . . .	(216) 621-0303

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### HEALTH/MENTAL HEALTH CONCERNS cont'd

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#### Physician Referral

American Medical Assn. . . . . [www.ama-assn.org](http://www.ama-assn.org)

State Medical Board of Ohio . . . . . [www.state.oh.us/med](http://www.state.oh.us/med)

University Hospitals Health System

Geauga Hospital . . . . . (440) 285-6000

#### Prescription Medicine Discounts

Patient Assistance Programs:

*Some drug companies provide free or low-cost prescriptions for those with no insurance/low-income. Visit one of the following Web sites or call for more information.*

[www.helpingpatients.org](http://www.helpingpatients.org) or call . . . . . (800) 762-4636

[www.needymeds.com](http://www.needymeds.com)

[www.rxassist.org](http://www.rxassist.org)

[www.rxforohio.org](http://www.rxforohio.org) or call . . . . . (877) 794-6446

Discount Cards:

*Many companies offer discount cards for prescriptions. Some are free to join and offer a card that can be used at local pharmacies.*

211/First Call For Help (for a referral) . . . . . dial 211

or . . . . . (440) 285-3194

*Medicare drug benefit effective 2006.*

- Cards are for anyone with Medicare, except people who already have drug coverage under Medicaid.
- Maximum cost is \$30 per year.
- A credit may be issued on the discount card to those who are low-income.

For more information about these cards, call the Medicare Helpline at 1-800-633-4227 or visit [www.medicare.gov](http://www.medicare.gov).

## HELP IN THE HOME

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### **HELP IN THE HOME**

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*The services listed are government programs that offer lower-cost options. Many other private services are available.*

#### **Home Repair Loans/Grants**

Geauga County Dept. of Community and  
Economic Development ..... (440) 279-1790

#### **Weatherization Programs**

Ashtabula Community Action Agency..... (800) 252-5249  
Geauga County Dept. on Aging..... (440) 279-2130

#### **Homemaker Services**

*Cleaning, cooking, laundry and other services.*

Parkside Care Corporation ..... (440) 286-2273  
Visiting Nurse Assn. .... (216) 931-1400

#### **Western Reserve Area Agency on Aging**

PASSPORT Program ..... (216) 621-0303

#### **Chore/Seasonal Maintenance**

Geauga County Dept. of Aging  
CHORE program..... (440) 279-2130



**HOUSING ALTERNATIVES**

**Government Subsidized Housing**

- Geauga Metropolitan Housing Authority (GMHA) . . . . . (440) 286-7413
- U.S. Dept. of Housing and Urban Development (HUD) . . . . . (216) 522-4058

**Nursing Homes/Assisted Living/Adult Care Homes**

- Information:
- Long Term Care Ombudsman Options Program . . . . . (800) 365-3112
  - Ohio Dept. of Aging . . . . . [www.ltcoho.org](http://www.ltcoho.org)

**Assessment for Nursing Home Placement:**

- Western Reserve Agency on Aging PASSPORT Program . . . . . (216) 621-0303

**Residential State Supplement (RSS) Program:**

- Cash supplement for low-income people living in adult care homes who need personal care assistance.*
- Western Reserve Area Agency on Aging . . . . . (216) 621-0303

**Retirement Community and Senior Apartment Listings**

- 211/First Call For Help (for a referral) . . . . . dial 211
- or . . . . . (440) 285-3194
- Western Reserve Area Agency on Aging . . . . . (216) 621-8010

**Shelter Information**

- Homeless, domestic violence and transitional shelter.*
- 211/First Call For Help (for a referral) . . . . . dial 211
- or . . . . . (440) 285-3194
- WomenSafe, Inc. . . . . (888) 285-5665

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## INSURANCE

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### Insurance Information

- Consumer Services Hotline . . . . . (800) 686-1526  
(Shoppers' guides for automobile, homeowners' and  
health-related insurance as well as annuities;  
accepts insurance-related complaints)
- Ohio Dept. of Insurance . . . . . [www.ohioinsurance.gov](http://www.ohioinsurance.gov)
- Ohio Senior Health Insurance  
Information Program (OSHIIP) . . . . . (800) 686-1578  
(Shoppers' guide for health-related insurance;  
general information)

### Medicaid

- Geauga County Job and Family Services . . . . . (440) 285-9141

### Medicare

#### Enrollment:

- Social Security Administration . . . . . (800) 772-1213

#### Questions/Information:

- Medicare Helpline . . . . . (800) 633-4227  
Official Medicare Web Site . . . . . [www.medicare.gov](http://www.medicare.gov)

#### Problems/Complaints/Advocacy:

- KePRO Medicare Beneficiary Hotline . . . . . (800) 589-7337  
Long Term Care Ombudsman . . . . . (800) 365-3112  
(Medicare managed care advocacy)

### QMB/SLMB

*Stands for Qualified Medicare Beneficiary/Specified Low-Income Medicare Beneficiary. Based on income, may pay monthly Medicare Part B premium or premium and deductible/co-insurance.*

- Geauga County Job and Family Services . . . . . (440) 285-9141



FOR DONATING THE PRINTING OF THIS DIRECTORY.

## LEGAL SERVICES - MONEY MANGEMENT

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### LEGAL SERVICES

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Geauga County Bar Assn. (referrals) . . . . . (440) 286-7160  
Geauga County Dept. on Aging . . . . . (440) 279-2130  
Lake/Geauga Legal Aid Society . . . . . (888) 808-2800  
Pro Seniors . . . . . (800) 488-6070  
(can assist with pension law and pension rights)

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### LONG-TERM CARE PLANNING AND COORDINATION

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Alzheimer's Assn.  
    Eastern Area Office . . . . . (216) 721-8457  
    or . . . . . (440) 974-7785  
Benjamin Rose – Senior Solutions . . . . . (216) 791-8000  
Jewish Family Service Assn.  
    Eldercare Dept. . . . . (216) 292-3999  
Long-Term Care Ombudsman  
    (phone consultation – housing) . . . . . (216) 696-2719  
National Assn. of Professional Geriatric Care Managers  
    (referral to a local professional) . . . . . [www.caremanager.org](http://www.caremanager.org)  
Western Reserve Area Agency on Aging  
    CareChoice Ohio (consultation) . . . . . (216) 621-0303

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### MONEY MANAGEMENT

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#### *Budgeting, Financial Management and Credit Counseling.*

Consumer Credit Counseling Service . . . . . (800) 355-2227  
Consumer Protection Assn. . . . . (216) 881-3434  
Geauga County Dept. of Community and  
    Economic Development . . . . . (440) 279-1790  
Geauga County Job and Family Services . . . . . (440) 285-9141  
Ohio State University (OSU) Extension  
    Geauga County . . . . . (440) 834-4656

# RECREATION AND SOCIAL PROGRAMS - SENIOR CENTERS

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## RECREATION AND SOCIAL PROGRAMS

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211/First Call For Help (for a referral) . . . . . dial 211  
or . . . . . (440) 285-3194

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## SENIOR CENTERS

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*Senior centers provide a variety of services and activities, such as meals, health screenings, recreation and transportation. These programs vary from center to center.*

For information on a senior center near you, contact any of the following:

- Chagrin Falls Park Community Center . . . . . (440) 247-6030
- 211/First Call For Help (for a referral) . . . . . dial 211
- or . . . . . (440) 285-3194
- Geauga Multi-Purpose Senior Center . . . . . (440) 279-2130
- Middlefield Senior Center . . . . . (440) 632-0611
- Thompson Nutrition Site . . . . . (440) 298-3822
- West Geauga Senior Center . . . . . (440) 729-7282
- Western Reserve Area Agency on Aging . . . . . (216) 621-8010



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## **SOCIAL SECURITY ADMINISTRATION**

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To apply for Social Security benefits, contact the Social Security Administration three months before you want your benefits to begin. Retirement benefits may be paid as early as age 62, but at a reduced rate.

For Social Security questions

call M-F: 7:00am-7:00pm . . . . . (800) 772-1213

or visit the Social Security Administration's Web site  
at [www.ssa.gov](http://www.ssa.gov).

Medicare is federal health insurance. It covers a portion of your hospital and doctor bills. When you apply for Social Security benefits at age 65, you are automatically enrolled in Medicare Part A (free hospital insurance). You may also choose to sign up for Medicare Part B (medical insurance).

A monthly premium for Part B will be deducted from your benefit check, unless low income entitles you to Qualified Medicare Beneficiary (QMB) or Specified Low-Income Medicare Beneficiary (SLMB) aid (see page 11).



# TAX ASSISTANCE AND INFORMATION - TRANSPORTATION

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## TAX ASSISTANCE AND INFORMATION

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### Estate Tax Information

Geauga County Auditor . . . . . (440) 279-1600

### Federal Income Tax Assistance

Internal Revenue Service (IRS) . . . . . (800) 829-1040  
www.irs.gov

### Property Tax Assistance

Geauga County Auditor  
Homestead Exemption  
Apply between 1st Monday in January and 1st Monday in June  
Call . . . . . (440) 279-1600  
To be mailed an application . . . . . dial 211  
or . . . . . (440) 285-3194  
Geauga County Treasurer . . . . . (440) 279-2000

### State Income Tax Assistance

Ohio Dept. of Taxation  
Income Tax Information . . . . . (800) 282-1780  
Refund Hotline . . . . . (800) 282-1784

### Tax Preparation Assistance (Income Tax)

AARP Tax Aide Program (January - April) . . . . . (888) 227-7669  
211/First Call For Help (for a referral) . . . . . dial 211  
or . . . . . (440) 285-3194  
VITA Program (IRS). . . . . (800) 829-1040

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## TRANSPORTATION

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### Driver Training

AARP 55 Alive Mature Driver Training. . . . . (888) 227-7669

### Handicapped Parking Permits

Any State Driver's License Bureau . . . . . (800) 589-8247

### Public Transportation

Geauga  
Paratransit Service . . . . . (440) 279-2150

## UTILITY ASSISTANCE AND PAYMENT PLANS

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### UTILITY ASSISTANCE AND PAYMENT PLANS

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#### Electric

The Illuminating Company – First Energy

Customer Service/Payment Plans ..... (800) 589-3101

#### Gas

Columbia Gas of Ohio

Customer Service/Payment Plans ..... (800) 344-4077

Dominion East Ohio

Customer Service/Payment Plans ..... (800) 362-7557

#### Heating and Cooling Assistance

211/First Call For Help, Financial Assistance ..... dial 211

or ..... (440) 285-3194

Geauga County Job and Family Services

Emergency Home Energy Assistance Program (E-HEAP)

(Winter heating help) ..... (440) 285-9141

Summer Home Energy Assistance Program

(Summer cooling help; availability depends  
on funding and weather) ..... (440) 285-9141

Ohio Dept. of Development

Home Energy Assistance Program (HEAP)

(Winter heating discount) ..... (800) 282-0880

#### Telephone

Alltel Customer Service ..... dial 611

or ..... (800) 347-1991

AT&T Customer Service ..... (800) 660-1000

AT&T Lifeline (USA) Program ..... (800) 335-8721

#### Water

Burton Water and Sewer Dept. .... (440) 834-1408

Chardon Dept. of Water ..... (440) 286-2949

Geauga County Dept. of Water Resources ..... (440) 279-1970

## VETERANS SERVICES - VOTING AND GOVERNMENT PROCESSES

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### VETERANS SERVICES

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Geauga County Veterans  
Service Commission ..... (440) 279-1860  
U.S. Dept. of Veterans Affairs  
Regional Office ..... (800) 827-1000  
[www.va.gov](http://www.va.gov)

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### VOLUNTEER OPPORTUNITIES

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Business Volunteers Unlimited ..... (216) 736-7711  
Geauga County Dept. on Aging ..... (440) 279-2130  
Retired and Senior Volunteer Programs  
RSVP of Greater Cleveland ..... (216) 391-9500  
Service Corps of Retired Executives (SCORE) .... (216) 522-4194  
Volunteer Center  
211/First Call For Help (for a referral) ..... dial 211  
or ..... (440) 285-3194 x226

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### VOTING AND GOVERNMENT PROCESSES

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Geauga County Board of Elections  
(absentee ballots are available) ..... (440) 279-2030  
League of Women Voters of Geauga ..... (440) 729-8265



*Advocacy. Assistance.  
Answers on Aging.*

211/First Call For Help's Senior Information Service is funded in part by the Western Reserve Area Agency on Aging (WRAAA), Title III-B funds from the Older Americans Act. The Western Reserve Area Agency on Aging plans, coordinates, educates, funds and advocates for the delivery of a range of services that address and enhance the ability of older persons to maintain high levels of health, productivity and independence.

## CITIES, VILLAGES AND TOWNSHIPS

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### **CITIES, VILLAGES AND TOWNSHIPS**

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Aquilla, Village of . . . . .	(440) 286-5511
Auburn Township . . . . .	(440) 543-7028
Bainbridge Township . . . . .	(440) 543-9871
Burton Township . . . . .	(440) 834-1500
Burton, Village of . . . . .	(440) 834-4474
Chardon, City of . . . . .	(440) 286-2600
Chardon Township . . . . .	(440) 286-3711
Chester Township . . . . .	(440) 729-9953
Claridon Township . . . . .	(440) 635-0648
Hambden Township . . . . .	(440) 286-4423
Huntsburg Township . . . . .	(440) 636-5486
Middlefield Township . . . . .	(440) 632-5095
Middlefield, Village of . . . . .	(440) 632-5248
Montville Township . . . . .	(440) 968-3111
Munson Township . . . . .	(440) 286-9255
Newbury Township . . . . .	(440) 564-5997
Parkman Township . . . . .	(440) 548-2904
Russell Township . . . . .	(440) 338-8412
South Russell, Village of . . . . .	(440) 338-7843
Thompson Township . . . . .	(440) 298-9813
Troy Township . . . . .	(440) 834-1810

WRAAA serves Cuyahoga, Geauga, Lake, Lorain and Medina Counties. WRAAA produces a number of free guides for older adults:

- The Resource Guide for Older Adults
- Housing Options for Older Persons
- Supportive Housing for Older Persons
- Affordable Senior Apartments

Contact WRAAA for more information . . . . . (216) 621-8010

## OUT-OF-COUNTY INFORMATION

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The information in this guide is provided by United Way's 211/ First Call For Help. 211/First Call For Help is available 24 hours a day, every day, and offers free telephone information about where to meet your health and human services needs in Geauga County. If you do not live in Geauga County, please call your local information provider for help. Some Northeastern Ohio services are listed below. For a referral to an information provider in other areas across the United States, please call the **Eldercare Locator Service at 800-677-1116** or visit their Web site at **[www.eldercare.gov](http://www.eldercare.gov)**.

#### **Ashtabula County**

Acquire Line . . . . . 211 or 800-874-8545  
[www.accaa.org](http://www.accaa.org)

#### **Cuyahoga County**

United Way's 211/First Call For Help . . . . . 211 or (216) 436-2000  
[www.211cleveland.org](http://www.211cleveland.org)

#### **Gauga County**

United Way's 211/First Call For Help . . . . . 211 or (440) 285-3194  
[www.uwsgc.org](http://www.uwsgc.org)

#### **Lake County**

Lake County Council on Aging . . . . . (800) 755-1402  
[www.lccoa.org](http://www.lccoa.org)

#### **Lorain County**

United Way of Greater Lorain County . . . . . (800) 275-6106

#### **Medina County**

United Way's 211/First Call For Help . . . . . 211 or (888) 330-4211  
[www.mcld.info/infolink.asp](http://www.mcld.info/infolink.asp)

#### **Portage County**

United Way 211 Portage . . . . . 211 or (800) 961-0191  
[www.uwportage.org](http://www.uwportage.org)

#### **Summit County**

Senior Info Line . . . . . (330) 374-0333  
[www.infolineinc.org](http://www.infolineinc.org)



# Helpful Human Service Numbers

(available 24 hours)



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## **ABUSE**

### Child

Geauga County Dept. of Children and Family Services

Call. . . . . (440) 285-9141

### Domestic

WomenSafe, Inc. . . . . (440) 285-2222 x5680

### Elder

Geauga County Dept. of Adult Services. . . . . (440) 285-9141

(answered by the Child Abuse Hotline after-hours)

### Sexual

COPEline . . . . . (888) 285-5665

## **ALCOHOL/DRUG ABUSE INFORMATION**

211/First Call For Help (for a referral). . . . . dial 211

or . . . . . (440) 285-3194

Lake Geauga Center . . . . . (440) 285-9119

**AMBULANCE/EMS** . . . . . dial 911

**FIRE/POLICE** . . . . . dial 911

## **HEALTH INFORMATION**

MetroHealth Line. . . . . (216) 778-7878

## **HUMAN SERVICE/SOCIAL SERVICE INFORMATION**

211/First Call For Help (for a referral). . . . . dial 211

or . . . . . (440) 285-3194

## **MENTAL HEALTH EMERGENCIES**

COPEline . . . . . (440) 285-5665

**POISON CONTROL CENTER** . . . . . (800) 222-1222

**TIME/WEATHER** . . . . . (216) 931-1212

## **TRANSPORTATION**

Geauga Transit. . . . . (440) 279-2150

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United Way Services of Geauga County, in partnership with United Way of Greater Cleveland